

AUS920030326US1

10/606,683

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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JUL 02 2007

In re Application of: Hughes, et al.
Serial No.: 10/606,683
Filing Date: June 26, 2003
Group Art Unit: 2645
Examiner: Gerald Gauthier
For: **METHOD FOR PERSONALIZING
COMPUTERIZED CUSTOMER SERVICE**

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

OK TO ENTER: /GG/

AMENDMENT AFTER FINAL

Sir:

Responsive to the Office Action of May 3, 2007 please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of Claims which begins on page 2 of this paper.

Remarks begin on page 6 of this paper.

Response to 3 May 2007 Office Action

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